

## FAQs

### Is the service confidential?

Everything you say to the pharmacist is confidential.

### Will I need an appointment to see the pharmacist?

One of the great things about this scheme is that you do not need an appointment to see the pharmacist. You can just pop in when you need to.

### Can I go to any pharmacy?

Not all pharmacists provide this service at present. This service is currently available at Ormsgill, Barrow and Millom Community Pharmacies.

### \*Will I have to pay for my advice and treatment?

If you do NOT normally pay a prescription charge, pharmacists will be able to provide you with advice and/or medicines for minor conditions FREE of charge



## Feedback

If for any reason you are not satisfied with the treatment or service you have received from this scheme; or if you have any comments, complaints or feedback for this service, please let us know by informing the pharmacy involved.

## Health advice

For health advice or information concerning your medication please contact your local community pharmacy, GP surgery or visit NHS Choices website [www.nhs.uk](http://www.nhs.uk).

## for more information...

To find out more about the Minor Ailments Scheme, talk to your pharmacist or the receptionist at your GP surgery today.

**NHS**

Cumbria

Clinical Commissioning Group

# Community Pharmacy Minor Ailment Scheme



Pharmacists in Barrow and Millom can now give free advice and treatment\* on a range of minor health problems

## How does the scheme work?

All you need to do is register once with this scheme with participating community pharmacy.

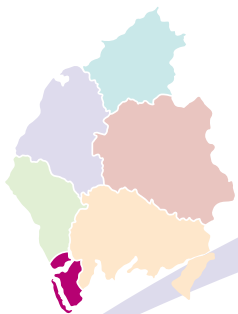
## What will the pharmacist ask?

The pharmacist will ask you about your symptoms in order to give you the right advice. You will be asked about any other medication you might be taking.

The pharmacist will also tell you the best way to take your medicine and other ways to manage your ailments.

The minor ailments scheme covers a range of short term treatments (see list right). The pharmacist may need to send you back to your GP if more treatment is necessary or if they feel you have a condition that is not covered by the scheme.

If appropriate, the pharmacist will supply you with medicine to treat your symptoms.



**Furness**

## What treatments does the scheme cover?

### Digestive disorders

Indigestion  
Heartburn  
Infant Colic - Counselling only  
Constipation  
Diarrhoea  
Haemorrhoids

### Mouth Problems

Oral Fungal Infection  
Mouth Ulceration/Inflammation  
Infant Colic - Counselling only  
Teething  
Oral Thrush

### Skin Allergy/Itch

Hay Fever  
Acne  
Eczema  
Allergy/Itch  
Nappy Rash  
Scalp Disorders  
Bites and Stings

### Eyes

Hay Fever - Eye symptoms  
Bacterial Conjunctivitis  
Dry Eyes

### Ear Wax

### Nasal/Cough congestion

Hay Fever  
Cough  
Cold  
Flu  
Sore Throat

### In Pregnancy

Heartburn  
Constipation  
Haemorrhoids  
Coughs and Colds  
Headache and Backache  
Hay Fever  
Head Lice

### Infections

Vaginal Thrush Fungal skin  
Infection Cold Sores  
Warts or Verruucas  
Threadworm  
Head Lice  
Scabies  
Crab Lice  
Cystitis/Urinary Infections  
Athletes foot

### Children

Pain  
Fever  
Earache  
Coughs, colds and snuffles

### Pain and Inflammation

With counselling available where  
over the counter treatments are not  
available